



Glo Fox Helpful Hints & Tips

New to the Glo Fox app? Download the app from your App Store on your Android or iPhone. Choose NOMAD Aquatics & Fitness as your facility. If you are a current member, contact Leigh at leigh@nomadaquatic.com to have your password reset so that you can login. If you are a new member, register and login as a new user.

How do I book my spot in a class?

1. Log into your Glo Fox app
2. Click on the classes icon
3. Choose the class you would like to attend.
4. Click “Book” at the bottom of the next screen.
5. If the app tries to charge you for a class but you should have Group Fitness classes included in your membership type, please contact Leigh at 704-949-1545 or Lauren at 704-949-1555 to make sure your membership is up to date.

How to cancel a booking on the App?

6. Go to “My Schedule” on the app. This is the calendar icon on the home-screen.
7. Click on the class that you want to cancel the booking for.
8. Click “Cancel Booking”. A pop will confirm that your booking has been cancelled.

How do I update my billing information on the App?

1. Log into your Glo Fox app
2. Click on the “gear” in the upper right hand corner of the screen
3. Under payment info, click on Card Details. This will bring up a camera that you can take a picture of your debit or credit card to have it auto populate your details. If you prefer, you can click on Enter Manually to type in the information yourself.

4. If you would prefer not to add your billing details on the app, you can contact the front desk to provide the information there.

How do I use my app to sign in to the facility?

1. When you come into the facility, open your app.
2. If you have booked a class, you can either open your calendar from the home screen of the app and click on check in beside the class you are coming in for OR you can click on the gear icon and scroll down to view barcode. That will bring up a photo of your barcode which you can then use to scan on the barcode scanner at the desk. **If you do not see a barcode listed when you open the settings, please email Leigh at leigh@nomadaquatic.com or Lauren at lauren@nomadaquatic.com and provide your current barcode number.
3. You can also still use your keychain barcode to check in to the facility at the office.



Nomad Aquatics & Fitness